

LiveHealth Online Medical for Kids

Now at LiveHealth Online, you have access to doctors who specialize in treating children via computer or mobile device.

Available 24/7, 365 days a year.

Have a sick child or health question?

With LiveHealth Online Medical for Kids, you don't have to deal with scheduling an appointment or long wait times at the urgent care center. In fact, you don't even need to leave your home or work place.

Using LiveHealth Online, you can see a doctor who can answer questions, make a diagnosis, and even prescribe basic medications, when needed, all from the comfort of your home.

To access, just log into your LiveHealth Online account (or sign up at LiveHealthOnline.com or on the mobile app) and then select the "LiveHealth Online Medical for Kids" option.

Use LiveHealth Online Kids for pinkeye, colds, allergies, flu, fever, sinus infections, and more!
There are no copays! Visits are completely **FREE!**



Dear Plan Participants,

The Board of Trustees is happy to announce new improvements to the program called LiveHealth Online. The information explaining this program is attached.

We would also like to point out some additional information concerning LiveHealth Online.

- **The visits online will now be absolutely free. There are no copays.**
- The Trustees have added LiveHealth Online Medical for Kids.
- Individuals 18 and older must set up their own account.
- If Medicare or any other coverage is the primary payer and the Pipe Trades Plan is the secondary payer, the individual would not be eligible under the Pipe Trades Plan to use this program.

Sincerely yours,

Board of Trustees



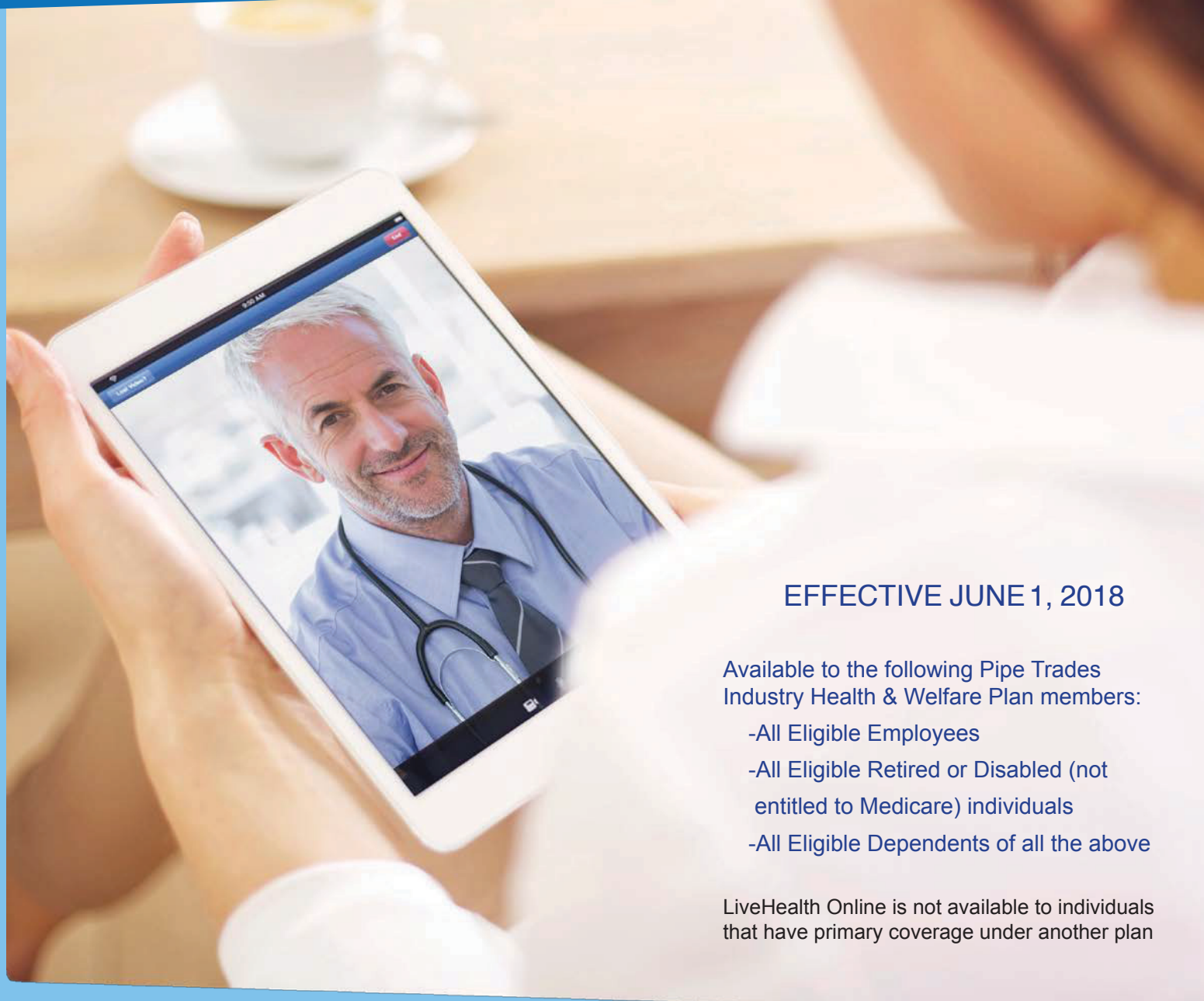
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LiveHealth Online

Easy, fast doctor visits. All from the comfort of your own computer or mobile device.

Talk to a doctor today, tonight, anytime — 365 days a year. Just sign up at livehealthonline.com or on the free mobile app.



EFFECTIVE JUNE 1, 2018

Available to the following Pipe Trades Industry Health & Welfare Plan members:

- All Eligible Employees
- All Eligible Retired or Disabled (not entitled to Medicare) individuals
- All Eligible Dependents of all the above

LiveHealth Online is not available to individuals that have primary coverage under another plan

Now you can get the health care you need without all the hassle

Have a health question? Feeling under the weather? With LiveHealth Online, you don't have to deal with scheduling an appointment or long wait times at the urgent care center. In fact, you don't even have to leave your home or office. Using LiveHealth Online, you can see a doctor who can answer questions, make a diagnosis, and even prescribe basic medications, when needed.*

With LiveHealth Online, you get:

- Immediate doctor visits through live video.
- Your choice of board-certified doctors.
- Help at absolutely no cost to you! **Visits are free!**
- Private, secure and convenient online visits.

What are the qualifications of the doctors you see using LiveHealth Online?

- Board-certified.
- Average 15 years practicing medicine.
- Mostly primary care physicians.
- Specially trained for online visits.

When can you use LiveHealth Online?

As always, you should call 911 with any emergency. Otherwise, you can use LiveHealth Online whenever you have a health concern and your own doctor isn't available. Doctors are available 24 hours a day, 7 days a week, 365 days a year. Some of the most common uses include:

- Cold and flu symptoms such as a cough, fever and headaches
- Allergies
- Sinus infections and more!

Start a conversation now

Enroll for free at livehealthonline.com or on the app, and you're ready to see a doctor.

Sign up for LiveHealth Online Today!

It's quick and easy to sign up. Just go to livehealthonline.com or download the mobile app.

apple.com



play.google.com/store



* As legally permitted in certain states.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield. Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc.; HMO plans administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), which underwrites or administers the PPO and indemnity policies; CompCare Health Services Insurance Corporation (CompCare), which underwrites or administers the HMO policies; and CompCare and BCBSWI collectively, which underwrite or administer the POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.